(Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai-25)

Venkateswara Nagar, Panjappur, Tiruchirappalli - 620 012, Tamil Nadu.







# **INDEX**

# **CRITERION: 4.3.3**

Document relating to Institution Bandwidth of internet connection in the Institution

2023 - 2024

**Options:** 

*A.* ≥50 *MBPS* 

# Details pertaining to the above quality indicator framework.

Number of Computers with Access to Internet	Bandwidth of Leased Line Connection	LAN Configuration and Speed
10 Computers Office	20 Mbps - BSNL ILL	10.1.3.40-10.1.3.50
800 - 900 Computers on demand Basis Wi-Fi Student Access-Own Laptops	500 Mbps - JIO ILL	6 VLAN (10.1,10.2,10.3,10.4,10.5,10.6)
		all LAN SPEED >100 Mbps

Sciencifian Coroge of Engineering

	Name & Communication / M/S THE PRINCIPAL SAF SARANATHAN COLLEGE O ENGINEERING VENKATESW TRICHY IN 620012 India	Address of the Custom RANATHAN . F	Leased OnCurr			Customer ID Account Number Invoice Number Invoice Date Customer Type Leased Circuit id	7000 NDC 21/05 LEAS 1000	142460 1 <b>52687</b> TN2300155530 5/2023 SED CIRCUIT 125073
	Customer GSTIN:		A 34			Due Date	13/06	/2023
	Deposit 0.00		Legacy Circuit Id 4	431#/00003/3	0/431#	Reverse Charge Appl	icability	No
	Account Summary Previous Balance				•		icability.	NO
		Last Payment	Bandwidth & Other Current Charges	Ta	ax Amount	Account Balance	=	Amount Payable
	0.00	0.00	143650.00		25857.00	169507.00		169507.00 (Rounded Up)
	Deep Contraction Management	Amount In \	Nords: One Lakh Sixty	y-Nine Thous	and Five Hu	indred Seven Rupees ar	d Zero	Paisa
	Dear Customer, You can now pay th bank using Beneficiary Name : BH. Bank Name: SBI, Type of Account details, click the link https://portai2 Lead A/Bill to Address: SARANATHAN COLLEGE OF ENG ST FLOOR PANJAPPUR_TRY-TI	Current Initiate an amount banLin/instapay/onboard				Summary of Current C Recurring Charges	harges	Amount(Rs) 143650.00
						One Time Charges		0.00
	Circuit Type :Internet Circuit,Int	ternet Circuit/ 50 MBP	S LLA:- 0 LLB :-	CHD :- 0 NO	N-MLLN	Usage Charges		0.00
	Adjustments Adjustment Description	And the second se			Charges	Adjustments		0.00
		:			Charges	Discount		0.00
	1					Taxes		25857.00
	Recurring Charges . Product				CANCER PROPERTY	Total Charges	-	169507.00
•	Circuit Rent-SAC-998414 Total Charges (Rs.)	Plan Internet Circuit	Period 01/04/23 to 30/09/23	Qty Rate NA NA	Charges 143650.00 143650.00	The second s	Amou 12928.5 12928.5	nt Taxable Value
*				<u>ru</u>				P94/ccanaeve
76G1ZS			BSNL	385				CIN: U/48
GST REGISTRATION NUMBER:33AABCB55		01/	APT 2023 0	sept 2	023	Scan QR COde Payn		Online UPI
ATION NUMB			b.	14/03/	2023			
REGISTF						Dear Customer Pl 1800-425-1957 (24 Ho regarding lea	ur) for an ased circu	y complaint uit.
TH						Accounts		
GS						This is a Computer gener not require a		
×	*Original For Recipient/Duplicat	e For Supplier			E & OE			nter Foil
In	voice No: NDCTN230015553 voice Date: 21/05/2023 ue Date: 13/06/2023	the second s	BHARAT SANCHA	AR NIGAM L	TD	Account No. Leased Circ Amount Pay	70001: uit id.: 1	52687 000125073
M	lode of payment	Cash	Cheque/DD	Credit	/ Debit Card	E-payment		EFT
C	heque/DD No.		Dated		Bank		ranch	
P	lease Charge Rs.	Against C	ard no.			- Visa Maste		Diners Amex
100 C	xpiry Date	] Signature	-		- Card H	older's Name		
Plea	ase make crossed Cheque/DD/Pay ote: Post Offices / Banks to accept	order for Amount Payable Bills against Account Num	<ul> <li>(Rounded Up) in favour ber on or before Due Dat</li> </ul>	of AO (Cash),E te only		r bank use only	Page 1 of	

Name & Communication Ac M/S THE PRINCIPAL SARA SARANATHAN COLLEGE OF ENGINEERING VENKATESWA TRICHY IN 620012 India	ddress of the Customer	Leased Circuit Bill/Ta		u Customer ID Account Number Invoice Number Invoice Date Customer Type Leased Circuit id Due Date	7000142460 7000152687 NDCTN2300166692 03/09/2023 LEASED CIRCUIT 1000125073 26/09/2023	•
Customer GSTIN: Deposit 0.00 Account Summary		Legacy Circuit Id 431#/00	0003/30/431#	Reverse Charge Appli	cability: No	
Previous Balance	Last Payment	Bandwidth & Other Current Charges	Tax Amount	Account Balance	Amount Payable	7
0.00	0.00 +	143650.04 +	25857.00	= 169507.04	= 169508.00 (Rounded Up)	-
Dear Customer, You can now pay this bank using Beneficiary Name : BHAF Bank Hame: SBI, Type of Account : C details, click the link https://portal2.br Lead A/Bill to Address:- SARANATHAN COLLEGE OF ENG IN	Bill using VAN: BSNLLC7000 AT SANCHAR NIGAM LIMITE Cirrett initiate un emount tra stillininstapay/onboard	D. Account No: BSNI   C700015265	add payee to your	Summary of Current Cr	narges Ámount(řís	"
Circuit Type :Internet Circuit/ Recurring Charges Product Circuit Rent-SAC-998414 Modem Discount-HSN-9973 Modem_2 Mbps Ethernet-HSN-9973	50 MBPS LLA:- 0 LL Plan Internet Circuit Internet Circuit Internet Circuit	.B :- CHD :- 0 NON-MLLN Period Qty 01/10/23 to 31/03/24 NA 01/10/23 to 31/03/24 1 01/10/23 to 31/03/24 1	Rate         Charges           NA         143650.04           0.00         0.00           0.00         0.00	Recurring Charges One Time Charges Usage Charges Adjustments Discount Taxes Total Charges	143650.04 0.00 0.00 0.00 25857.00 169507.04	P
Total Charges (Rs.)	-24	Destiment	143650.04	Contraction of the second s	Amount         Taxable Value           12928.50         143650.04           12928.50         143650.04	MBER
I-	Half Yearly	Paytment MODT 24)				AABCB5576G
Dear Customer, Income Tax I 197(1)/AABCB5576G/2023-2 https://www.bsnl.co.in/openc	000 b.p. 211	09/2023		Scan QR COde t Paym	o make Online UPI	CIN: U74899DL2000GOI107739
Dear Customer, Income Tax I	Department, Govt of Inc	dia has granted certificate r	10.	Dear Customer Plo 1800-425-1957 (24 Hot	ease dial toll free	07739
197(1)/AABCB5576G/2023-2 https://www.bsnl.co.in/openc f) to BSNL relating to TDS at recovered at the lower rates r 'Origina! For Recipient/Duplicate	4/1 Dt 17/05/2023 (car ms/bsnl/BSNL/about_t lower rates applicable mentioned in the certific	n be downloaded from the I us/pdf/Certificate197AABC from 17/05/2023 to 31/03/	ink at XXXXG2023.pd 2024. TDS to be Department.	regarding lea	sed circuit. Officer (TR) ated Bill and hence does by Signature.	
Invoice No: NDCTN2300166692 Invoice Date: 03/09/2023 Due Date: 26/09/2023 Mode of payment Cheque/DD No.		Cheque/DD	Credit / Debit Card	Leased Circu Amount Pays	Counter Foil 7000152687 iit id.: 1000125073 able : 169508.00 EFT apoch	
Please Charge Rs. Expiry Date ease make crossed Cheque/DD/Pay Note: Post Offices / Banks to accept B	Against Ca Signature order for Amount Payable Bills against Account Numb	ard no.	Cord L	Visa Master	anch s Diners Ame	ex

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SARANATHAN COLLEGE O ENGINEERING VENKATESV TRICHY IN 620012 India		Leased Gircuit Bill	Chennai-600006,Tamil Na Tax Invoice*	Customer ID Account Number Invoice Number Invoice Date Customer Type Leased Circuit id	7000142460 7000152687 NDCTN230018683 11/01/2024 LEASED CIRCUIT 1000125073
Customer GSTIN: Deposit 0.00		Legacy Circuit Id 431#/	00000/00/101#	Due Date	30/01/2024
Account Summary Previous Balance	Last Payment	Bandwidth & Other		Reverse Charge Applica	
		+ Current Charges	Tax Amount	Account Balance	Amount Paya
169506.20	169508.00	143650.04	25857.00	169505.24 Indred Six Rupees and Zero	169506.00
Lead A/Bill to Address:- SARANATHAN COLLEGE OF ENC STFLOOR PANJAPPUR_TRY-T Circuit Type :Internet Circuit/ Payment Details Description Payments Recurring Charges Product Circuit Rent-SAC-998414 Modem Discount-HSN-9973 Modem_2 Mbps Ethernet-HSN-997 Total Charges (Rs.)	3 INEERING AT RV BLOCH RICHY IN 621212 50 MBPS LLA:- 0 Date 25/09/23 Plan Internet Circuit Internet Circuit	Lead B Address:- LLB :- CHD :- 0 NON-MLL Period Qty 01/04/24 to 30/09/24 NA 01/04/24 to 30/09/24 1 01/04/24 to 30/09/24 1	N Amount(Rs.) 169508.00 Rate Charges NA 143650.04 0.00 0.00 0.00 0.00 143650.04	Recurring Charges One Time Charges Usage Charges Adjustments Discount Taxes Total Charges Tax Details Description Tax Rate CGST 9.00% 1 SGST/UTGST 9.00% 1	
				Scan QR COde to Payme	make Online UPI
Dear BSNL Customer, Make 2024 and get a Special Disc Taxes).* *Terms and Condit	count of 1% i.e. Rs 143	Advance Bill for FY 2024-2 37 on Current Invoice Amou	25 before March 31 Int (Excluding		
Dear Customer, Income Tax 197(1)/AABCB5576G/2023- https://www.bsnl.co.in/open f) to BSNL relating to TDS a recovered at the lower rates	24/1 Dt 17/05/2023 (ca cms/bsnl/BSNL/about_ at lower rates applicable mentioned in the certil	an be downloaded from the us/pdf/Certificate197AAB( from 17/05/2023 to 31/03	link at CXXXXG2023.pd	Dear Customer Pleas 1800-425-1957 (24 Hour) regarding lease Accounts O This is a Computer generate not require any	for any complaint d circuit. fficer (TR) d Bill and hence does
*Original For Recipient/Duplicat voice No: NDCTN230018683		BHARAT SANCHAR NI	GAM LTD	Account No.: 7 Leased Circuit	Counter Foil 000152687

Name & Communication Address o M/S THE PRINCIPAL SARANATHA SARANATHAN COLLEGE OF ENGINEERING VENKATESWARA NAG TRICHY IN 620012 India	N .	bad, Chennai-600006,Tamil Nadu B <b>ill/Tax invoice*</b>	Account Number 7 Invoice Number N Invoice Date 0 Customer Type L Leased Circuit id	000142460 000152687 IDCTN2400221125 4/09/2024 EASED CIRCUIT 1000125073 3/09/2024
Customer GSTIN: Deposit 0.00	Legacy Circuit Id 4	31#/00003/30/431#	Reverse Charge Applicat	bility: No
Account Summary	Payment Bandwidth & Other Current Charges	Tax Amount	Account Balance	Amount Payable
169505.24	+ 142650.04	+ 25857.00	= 169505.28	169506.00 (Bounded Va)
Dear Customer, You can now pay this Bill usin bank using Beneficiary Name : BHARAT SAN Bank Name: SBL Type of Account : Current . details, click the link https://portal2.bsnl.in/ins	Amount in Words: One Lakh Sixty- ig VAN: BSNLLC7000152687 through NEFT/RTG ICHAR NIGAM LIMITED, Account No: BSNLLC7 Initiate an amount transfer for the bill amount i stapayionbGard Lead B Address:-	S. Please and payee to your	Summary of Current Cha	rges Amount(Rs)
Lead A/Bill to Address: SARANATHAN COLLEGE OF ENG INEERING ST FLOOR PANJAPPUR _ TRY-TRICHY IN I	G AT RV BLOCK	SN-MITN	Recurring Charges One Time Charges Usage Charges	143650.04 0.00 0.00 0.00
Payments 22		Amount(Rs.) 169507.00	Adjustments Discount Taxes Total Charges	0.00 25857.00
Modem Discount-HSN-9973	Plan         Period           Internet Circuit         01/10/24 to 31/03/25           Internet Circuit         01/10/24 to 31/03/25           Internet Circuit         01/10/24 to 31/03/25			169507.04         ₽           Amount         Taxable Value         ₩           12928.50         143650.04         ₩           12928.50         143650.04         ₩
	· · · · · · · · · · · · · · · · · · ·		Scan QR COde Payr	to make Online UPI
197(1)/AABCB5576G/2024-25/1 Diro	ment, Govt of India has granted certificat 9/05/2024 (can be downloaded from the li ASNL/about_us/pdf/lower_tax_deduction able from 0905/2024 to 31/03/2025. TDS r sued by Income Tax Department.	. L. CONCINNI OCTUDE RSNI	1800-425-1957 (24 H regarding i Account	Please dial toll free our) for any complaint eased circuit. s Officer (TR) erated Bill and hence does any Signature.
*Original For Recipient/Duplicate For Invoice No: NDCTN2400221125 Invoice Date: 04/09/2024 Due Date: 23/09/2024 Mode of payment		CHAR NIGAM LTD	Account No Leased Cin Amount Pa ard E-payment	Counter Foil           b.: 7000152687           rcuit id.: 1000125073           ayable : 169506.00           EFT           Branch
Cheque/DD No. Please Charge Rs. Expiry Date Please make crossed Cheque/DD/Pay or Note: Post Offices / Banks to accept Bill	Against Card no. Signature der for Amount Payable (Rounded Up) in t is against Account Number on or before D	favour of AO (Cash),BSNL,TR ue Date only	ard Holder's Name	Page 1 of 1



DIGITAL LIFE

Place of Supply: 33 Tamil Nadu

GST Registration Number: Not Available Organisation PAN : AAETS6115N

Your ILL Bill Refer followin	g pages for details of charges
Payment Received (\$\vec{r})TDS Deducted / Reversed (\$\vec{r})Previous Adjustment (\$\vec{r})Previous Balance (\$\vec{r})Current Charges (\$\vec{r})364,525.00625.000.00-0.02368,749.98	Total Dues (₹) 368,749.96
1 Periodic Charges	Amount(₹)
Bandwidth Rental	312,499.98
CPE Rental	0.00
SLA	0.00
CoS Charges	0.00
Managed Services	0.00
Secondary Link	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges	0.00
5 Total Value of Charges	0.00
6 Current Month Discount / Credit / Debit	0.00
7 Current Taxable Charges 8 Taxes	312,499.98
CGST (9%)	28,125.00
SGST (9%)	28,125.00
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0.00
Current Month Charges (7+8+9+10+11+12)	368,749.98
Payment Options	







Set JioAutoPay on your Credit Card.

Standing Instructions (Credit Card)

To register visit www.jio.com/business/ and click

on Register for autopay of invoice by credit card.



JioDigiPay



Pay bills using credit/debit card/netbanking/ e-wallets/UPI on www.jio.com/business/

S NEFT/RTGS You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900120251055, IFSC Code ICIC0000104



\*Details under Important Information JioPay

**JioPay** Register with JioPay and

get uninterrupted services.\*

GSTIN: 33AABCI6363G1ZQ PAN: AABCI6363G

Registered Office: Reliance Jio Infocomm Limited Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited Reliance Jio Infocomm Ltd. 2nd Floor. Prestige Palladium, No.121-140, Greams Road Chennai 600006 Tamil Nadu Page 1 of 5

Gst Registered Office: Company Mylapore 89, A1 Tower Dr.radhakrishnan Salai Pincode: 600004 Chennai

Invoice Date: 01-APR-2023

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### Terms and Conditions

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### Tariff & Plans

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- 1. There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
- 3. No charge will be levied for any service without your explicit consent.
- For periodic charges, the calculation has been done as follows: Annual Rate/12\* No. of Months.
   For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate) and the second second
- Rate/4)\* (Days of Service in Quarter/Total No. of days in Quarter).

#### **Complaints & Service Requests**

Visit www.jio.com, login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

## JioPay

- 1. JioAutoPay
  - a. JioAutoPay debit will be on 22nd day following the date of bill.
  - b. Click to view the process www.jio.com/enterprise/autopay/

### Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services				
998412 : Fixed Line Charges	998431 : Digital VAS Charges				
998413 : Mobile Charges	998432 : Online Music Charges				
998419 : VAS Charges	998433 : Online Video Charges				
998422 : Data Charges	998439 : Online Content Charges				
998414 : ILL	I				

#### Appellate Authority

DIGITAL

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.tn@jio.com, Telephone number: 1800-889-3999, Fax: 1800-889-1211 Address: Reliance Jio Infocomm Limited, Prestige Palladium Bayan,

No,129-140 , 2nd Floor, Greams Road, Thousand Lights

Chennai 600006 Tamil Nadu (Working hours: Mon-Fri, 10:30 am to 6:00 pm)

#### Other Information

- 1. The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- 2. Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- 3. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance JioInfocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- 5. We request you to log disconnection request through online portal. Please login to www.jio.com/enterprise with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at enterpriseservices@jio.com. Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- 6. Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc.,(present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- 7. E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- 8. The payment shall be made in favour of RJIO900120251055.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- 10. No cheque payment will be accepted against wireline services.
- 11. TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962. Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.

Signature Not Verified Digitally signed by Reliance Jio Infocomm Limited Date: 20230401180139 Reason: Digitally Signed Location: Mumbai

## 6 Months Balance

Sr. No	. Bill Number	Bill Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	554000125044	2023-01-01	368,749.98	0.00	368,124.98	0.00	0.00
2	529000163037	2022-12-01	41,524.45	0.00	41,454.07	0.00	0.00
3	554500111652	2022-10-01	265,500.00	0.00	265,500.00	0.00	0.00
4	554000098857	2022-07-01	265,500.00	0.00	265,500.00	0.00	0.00
5	530500095180	2022-04-01	265,500.00	0.00	265,500.00	0.00	0.00
6	535000101798	2022-01-01	265,500.00	0.00	265,500.00	0.00	0.00
Total							0.00

### **Payments Recieved**

Sr. No. Bill Number Payment Date		Transaction Mode	Balance Amount(₹)
1	2023-01-12	Netbanking	364,525.00
Total			364,525.00

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Takes					
Sr. No	. Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	312,499.98	28,125.00	28,125.00	56,250.00



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Invoice Date: 01-APR-2023

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# Product: ILL

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# Periodic Charges for the Biling Period - Existing Circuit

# Per Site Recurring Charges for the Period - 01-Apr-2023 to 30-Jun-2023

Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	CoS	Managed Service	Secondary Link	Amount (₹)
1	1	500 Mbps	312,499.98	0.00	0.00	0.00	0.00	0.00	312,499.98
Sub T	otal 1		312,499.98	0.00	0.00	0.00	0.00	0.00	312,499.98

# Periodic Charges for the Biling Period - All Circuit

Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	CoS	Managed Service	Secondary Link	Amount (₹)
1	1	500 Mbps	312,499.98	0.00	0.00	0.00	0.00	0.00	312,499.98
Total	1		312,499.98	0.00	0.00	0.00	0.00	0.00	312,499.98



Document Number: 528500126918

Invoice Date: 01-APR-2023

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Ban	dwidth Charg	ges						
Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Tiruchirapalli	01-Nov-19	500 Mbps	299047453498	01-Apr-23	30-Jun-23	312,499.98
Tota	1							312,499.98



GST Registration Number: Not Available Organisation PAN : AAETS6115N

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Your ILL Bill	Refer following pages for details of charges
Payment Received (₹)     TDS Deducted / Reversed (₹)     Previous Adjustment (₹       368,124.98     1,250.00     0.00	(7) Previous Balance $(\overline{\mathbf{r}})$ -625.02 Current Charges $(\overline{\mathbf{r}})$ 368,749.98 Total Dues $(\overline{\mathbf{r}})$ 368,124.96
	Amount(₹)
1 Periodic Charges Bandwidth Rental	312,499.98
CPE Rental	312,499.96
SLA	0.00
CoS Charges	0.00
Managed Services	0.00
Secondary Link	0.00
Additional LAN IP	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges 5 Total Value of Charges	0.00 0.00
6 Current Month Discount / Credit / Debit	0.00
7 Current Taxable Charges	312,499.98
8 Taxes	
CGST (9%)	28,125.00
SGST (9%)	28,125.00
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0.00
Current Month Charges (7+8+9+10+11+12)	368,749.98
Payment Options	



e-NACH (Debit Card)

Set JioAutoPay on your Credit Card.

Standing Instructions (Credit Card)

To register visit www.jio.com/business/ and click

on Register for autopay of invoice by credit card.

visit www.jio.com/business/



JioDigiPay



Pay bills using credit/debit card/netbanking/ e-wallets/UPI on www.jio.com/business/

S NEFT/RTGS You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900120251055, IFSC Code ICIC0000104



\*Details under Important Information JioPay

**JioPay** Register with JioPay and

get uninterrupted services.\*

# GSTIN: 33AABCI6363G1ZQ PAN: AABCI6363G

Registered Office: Reliance Jio Infocomm Limited Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited Reliance Jio Infocomm Ltd. 2nd Floor. Prestige Palladium, No.121-140, Greams Road Chennai 600006 Tamil Nadu Page 1 of 5

Gst Registered Office: Company Mylapore 89, A1 Tower Dr.radhakrishnan Salai Pincode: 600004 Chennai

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Invoice Date: 01-JUL-2023

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### Terms and Conditions

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### Tariff & Plans

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1. There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.

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- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
- 3. No charge will be levied for any service without your explicit consent.
- For periodic charges, the calculation has been done as follows: Annual Rate/12\* No. of Months.
   For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate/1V) and a formation in Quarterly being in Quarterly beneficience in Quarterly b
- Rate/4)\* (Days of Service in Quarter/Total No. of days in Quarter).

#### **Complaints & Service Requests**

Visit www.jio.com, login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

## JioPay

- 1. JioAutoPay
  - a. JioAutoPay debit will be on 22nd day following the date of bill.
  - b. Click to view the process www.jio.com/business/autopay/

### Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	1

#### Appellate Authority

DIGITAL

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In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.tn@jio.com, Telephone number: 1800-889-3999, Fax: 1800-889-1211 Address: Reliance Jio Infocomm Limited, Prestige Palladium Bayan,

No,129-140 , 2nd Floor, Greams Road, Thousand Lights

Chennai 600006 Tamil Nadu (Working hours: Mon-Fri, 10:30 am to 6:00 pm)

#### Other Information

- 1. The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- 2. Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- 3. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance JioInfocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- 5. We request you to log disconnection request through online portal. Please login to www.jio.com/business with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at enterpriseservices@jio.com. Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- 6. Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc.,(present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- 7. E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- 8. The payment shall be made in favour of RJIO900120251055.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- 10. No cheque payment will be accepted against wireline services.
- 11. TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962. Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.

Signature Not Verified Digitally signed by Reliance Jio Infocomm Limited Date: 20230701232617 Reason: Digitally Signed Location: Mumbai

## 6 Months Balance

Sr. No	. Document Number	Invoice Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	528500126918	2023-04-01	368,749.98	0.00	368,124.98	0.00	0.00
2	554000125044	2023-01-01	368,749.98	0.00	368,124.98	0.00	0.00
3	529000163037	2022-12-01	41,524.45	0.00	41,454.07	0.00	0.00
4	554500111652	2022-10-01	265,500.00	0.00	265,500.00	0.00	0.00
5	554000098857	2022-07-01	265,500.00	0.00	265,500.00	0.00	0.00
6	530500095180	2022-04-01	265,500.00	0.00	265,500.00	0.00	0.00
Total							0.00

### **Payments Recieved**

Sr. No	. Document Number	Payment Date	Transaction Mode	Balance Amount(₹)
1	528500126918	2023-04-10	Netbanking	368,124.98
Total				368,124.98

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Takes					
Sr. No	. Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	312,499.98	28,125.00	28,125.00	56,250.00



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DIGITAL LIFE

Invoice Date: 01-JUL-2023

# Product: ILL

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# Periodic Charges for the Biling Period - Existing Circuit

Sr.	No of	Bandwidth	Bandwidth	CPE	SLA	Additional	CoS	Managed	Secondary	Amount (₹)
No.	Sites					LAN IP		Service	Link	
1	1	500 Mbps	312,499.98	0.00	0.00	0.00	0.00	0.00	0.00	312,499.98
Sub	total 1		312,499.98	0.00	0.00	0.00	0.00	0.00	0.00	312,499.98
Pori	odic Cha	arges for the Bi	ling Period - All Cir	cuit						
-	odic Cha No of	arges for the Bi Bandwidth	ling Period - All Cir Bandwidth	cuit CPE	SLA	Additional	CoS	Managed	Secondary	Amount (₹)
<u>Peri</u> Sr. No.		0	<b>J</b>		SLA	Additional LAN IP	CoS	Managed Service	Secondary Link	Amount (₹)
Sr.	No of	0	<b>J</b>		<b>SLA</b> 0.00		<b>CoS</b> 0.00		-	<b>Amount (₹</b> ) 312,499.98



Document Number: 553000161043

Invoice Date: 01-JUL-2023

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Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Tiruchirapalli	01-Nov-19	500 Mbps	299047453498	01-Jul-23	30-Sep-23	312,499.98
Tota	l 1							312,499.98



Groome Dood

Pincode: 600004 Chennai

Document Number: 553500174111

Invoice Date: 01-0CT-2023

### Terms and Conditions

Tariff & Plans

- 1. There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.
- 2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations. 3. No charge will be levied for any service without your explicit consent.
- 4, For periodic charges, the calculation has been done as follows: Annual Rate/12" No. of Months, 5, For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate/4)\* (Days of Service in Quarter/Total No. of days in Quarter).

#### **Complaints & Service Requests**

Visit www.iio.com. login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

### JioPay

1. JioAutoPay

a, JioAutoPay debit will be on 22nd day following the date of bill. b. Click to view the process www.jio.com/business/autopay/

### Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	1

### Appellate Authority

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In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.tn@jio.com, Telephone number: 1800-889-3999, Fax: 1800-889-1211 Address: Reliance Jio Infocomm Limited, Prestige Palladium Bavan, No.129-140, 2nd Floor, Greams Road, Thousand Lights

Chennai 600006 Tamil Nadu

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

### Other Information

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- and conditions of the contract by giving notice of the change.
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- disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- 5. We request you to log disconnection request through online portal. Please login to www.jio.com/business with your login id and password and click on New Service Request Alternatively, you may also log disconnection at enterpriseservices@jio.com. Upon receipt of mail; a Service Request no, will be provided to you within 48 Hrs; Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- 6. Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc., (present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- 7. E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address. Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- 8. The payment shall be made in favour of RJIO900120251055.
- 9. RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- 10. No cheque payment will be accepted against wireline services.
- 11. TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962, Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.

Support Not Verified Digitally signed by Relian Date: 2023/001180231 Reuson: Digitally Signed Location: Mumbai iance Jio Infocomm Limited

#### 6 Months Balance

Sr. No.	<b>Document Number</b>	Invoice Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	553000161043	2023-07-01	368,749.98	0.00	368,437.48	0.00	0.00
2	528500126918	2023-04-01	368,749.98	0.00	368,124.98	0.00	0.00
3	554000125044	2023-01-01	368,749.98	0.00	368,124.98	0.00	0.00
4	529000163037	2022-12-01	41,524,45	0.00	41,454.07	0.00	0.00
5	554500111652	2022-10-01	265,500.00	0.00	265,500.00	0.00	0.00
6	554000098857	2022-07-01	265,500.00	0,00	265,500.00	0.00	0.00
Total							0.00

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## **Payments Recieved**

Sr. No.	Document Number	Payn
1	553000161043	20
Total		

nent Date 023-07-13

**Transaction Mode** Netbanking Balance Amount(₹) 368,437.48 368,437.48

Tawaa					
Taxes. Sr. No. Description	Charges	CGST	SGST		
1 This month charges	312,499.98	28,125.00	28,125.00		Amount (3 56,250.0
				41°	

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Document Number: 553500174111

Invoice Date: 01-OCT-2023

Product: ILL

Periodic Charges for the Biling Period - Existing Circuit

		unning charges	s for the Period - 01	-Oct-2023 to 31	000-2020					
Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	Additional LAN IP	CoS	Managed Service	Secondary Link	Amount (?)
1	1	500 Mbps	312,499.98	0.00	0.00	0.00	0.00	0.00	0.00	312,499.98
Sub	total 1		312,499.98	0.00	0.00	0.00	0.00	0.00	0.00	312,499.98
Peri	odic Cha	arges for the Bi	iling Period - All Cir	cuit						
Peri Sr.	odic Cha No of	arges for the Bi Bandwidth	iling Period - All Cir Bandwidth	cuit CPE	SLA	Additional	CoS	Managed	Secondary	Amount (?)
		The second station of a second station			SLA	Additional LAN IP	CoS	Managed Service	Secondary Lînk	Amount (₹)
Sr.	No of	The second station of a second station			<b>SLA</b> 0.00		<b>CoS</b>	•		<b>Amount (₹)</b> 312,499.98



Document Number: 553500174111

Invoice Date: 01-OCT-2023

Ban	dwidth Charg	ges						
Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Tiruchirapalli	01-Nov-19	500 Mbps	299047453498	01-Oct-23	31-Dec-23	312,499.98
Tota	1 1							312,499.98



GST Registration Number: Not Available Organisation PAN : AAETS6115N

Your ILL Bill	Refer following pages for details of charges
Payment Received (₹)     TDS Deducted / Reversed (₹)     Previous Adjustment ( 0.00       368,437.48     0.00	$\overline{(7)}$ Previous Balance $(\overline{(7)})$ Current Charges $(\overline{(7)})$ Total Dues $(\overline{(7)})$ -625.02368,749.98368,124.96
1 Periodic Charges	Amount(₹)
Bandwidth Rental	312,499.98
CPE Rental	0.00
SLA CoS Charges	0.00 0.00
Managed Services	0.00
Secondary Link	0.00
Additional LAN IP	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges	0.00
5 Total Value of Charges 6 Current Month Discount / Credit / Debit	0.00 0.00
7 Current Taxable Charges	312,499.98
8 Taxes	012,400.00
CGST (9%)	28,125.00
SGST (9%)	28,125.00
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0.00
Current Month Charges (7+8+9+10+11+12)	368,749.98
Payment Options	



Set JioAutoPay on your Credit Card.



Standing Instructions (Credit Card)

To register visit www.jio.com/business/ and click

on Register for autopay of invoice by credit card.



JioDigiPay

Selfcare Portal Pay bills using credit/debit card/netbanking/ e-wallets/UPI on www.jio.com/business/

S NEFT/RTGS You can do NEFT/RTGS payments/transfers by using





\*Details under Important Information JioPay

**JioPay** Register with JioPay and

get uninterrupted services.\*

# GSTIN: 33AABCI6363G1ZQ PAN: AABCI6363G

Registered Office: Reliance Jio Infocomm Limited Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited Reliance Jio Infocomm Ltd. 2nd Floor. Prestige Palladium, No.121-140, Greams Road Chennai 600006 Tamil Nadu Page 1 of 5

Gst Registered Office: Company Mylapore 89, A1 Tower Dr.radhakrishnan Salai Pincode: 600004 Chennai

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Invoice Date: 01-OCT-2023

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### Terms and Conditions

### Tariff & Plans

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- 1. JioAutoPay
  - a. JioAutoPay debit will be on 22nd day following the date of bill.
  - b. Click to view the process www.jio.com/business/autopay/

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SAC Code : Services	SAC Code : Services
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998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	1

#### Appellate Authority

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No,129-140 , 2nd Floor, Greams Road, Thousand Lights

Chennai 600006 Tamil Nadu (Working hours: Mon-Fri, 10:30 am to 6:00 pm)

#### Other Information

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- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- 5. We request you to log disconnection request through online portal. Please login to www.jio.com/business with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at enterpriseservices@jio.com. Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- 6. Goods and Service Tax(GST)and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc.,(present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- 7. E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- 8. The payment shall be made in favour of RJIO900120251055.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- 10. No cheque payment will be accepted against wireline services.
- 11. TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962. Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.

Signature Not Verified Digitally signed by Reliance Jio Infocomm Limited Date: 20231001180231 Reason: Digitally Signed Location: Mumbai

## 6 Months Balance

Sr. No	. Document Number	Invoice Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	553000161043	2023-07-01	368,749.98	0.00	368,437.48	0.00	0.00
2	528500126918	2023-04-01	368,749.98	0.00	368,124.98	0.00	0.00
3	554000125044	2023-01-01	368,749.98	0.00	368,124.98	0.00	0.00
4	529000163037	2022-12-01	41,524.45	0.00	41,454.07	0.00	0.00
5	554500111652	2022-10-01	265,500.00	0.00	265,500.00	0.00	0.00
6	554000098857	2022-07-01	265,500.00	0.00	265,500.00	0.00	0.00
Total							0.00

### **Payments Recieved**

Sr. No	. Document Number	Payment Date	Transaction Mode	Balance Amount(₹)
1	553000161043	2023-07-13	Netbanking	368,437.48
Total				368,437.48

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Takes					
Sr. No	. Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	312,499.98	28,125.00	28,125.00	56,250.00



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DIGITAL LIFE

Invoice Date: 01-OCT-2023

0.00

# Product: ILL

312,499.98

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# Periodic Charges for the Biling Period - Existing Circuit

312,499.98

Sr.	No of	Bandwidth	Bandwidth	CPE	SLA	Additional	CoS	Managed	Secondary	Amount (₹)
No.	Sites					LAN IP		Service	Link	
1	1	500 Mbps	312,499.98	0.00	0.00	0.00	0.00	0.00	0.00	312,499.98
Sub	total 1		312.499.98	0.00	0.00	0.00	0.00	0.00	0.00	312,499.98
			,							
		arges for the Bi	ling Period - All Cir	cuit						
		arges for the Bi Bandwidth		cuit CPE	SLA	Additional	CoS	Managed	Secondary	Amount (₹)
Peri	odic Cha	•	ling Period - All Cir		SLA	Additional LAN IP	CoS	Managed Service	Secondary Link	Amount (₹)

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Document Number: 553500174111

Invoice Date: 01-OCT-2023

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Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Tiruchirapalli	01-Nov-19	500 Mbps	299047453498	01-Oct-23	31-Dec-23	312,499.98
Tota	I 1							312,499.98